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## **March, 2004 - Premier Migrates Morgan & Finnegan to Innova.**

As MacroSuite users, Morgan & Finnegan's next natural move was to migrate Innova.

Trainer and network support coordinator Lisa Lewis participated in a SoftWise webinar, but remembers her first contact with Innova was a presentation by Bill Robertson to the Word Legal Users Group. As Ms. Lewis says, "We sensed our need to migrate and Innova had been in the marketplace for awhile. We had the comfort of being not absolutely the first to change."

She identifies the SQL database as the primary factor for the firm's decision to migrate.

Morgan & Finnegan worked with Premier Technology Solutions, Inc. for installation and with Perfect Access Speer for training. Both organizations are longtime SoftWise partners.

Ms. Lewis reports that the migration took only about a month - an impressively short interval - and adds, "It could have been even shorter if I had been able to schedule myself for the technical training class in advance."

Commenting on the SoftWise support team, she says, "They are really good. Any question I had was addressed in a timely fashion and they really saved my life a couple of times. When we had some problems and needed to correct the footer function, we were able to work with the appropriate SoftWise developer, who spent more than an hour on the phone with me, until the issue was resolved. She really rose to the occasion."

"Users are most certainly noticing the difference now, with Innova in place." And Ms. Lewis adds, "Our forms are now 'a completely different animal'."